

Wedding / Prom Hire Terms and Conditions

1 Payment

(a) A non-refundable booking fee equal to a minimum 20% of the full hire cost is payable upon completion of the Booking Form. The balance of the hire costs must be paid for in full before use of the Vehicle in the form of cleared funds.

(b) All hire charges must be fully paid for 28 days prior to the actual hire.

2 Cancellations / Charges

The Booking is not valid until confirmed by the Lessor/Owner. The following charges apply for cancellation by the Hirer:

(a) Less than 7 days: 100% of hire charges & booking fee.

(b) 7 - 14 days: 75% of hire charges & booking fee.

(c) 15 - 28 days: 50% of hire charges & booking fee.

(d) The deposit / booking fee is non-refundable.

(e) Should a reservation be moved (subject to availability and approval from the Lessor/Owner) to an alternative date within 28 days of the hire, there will be a 20% additional surcharge.

3 Your Responsibilities

It is the Hirer's responsibility to:-

(a) ensure that no personal belongings are left in the Vehicle;

(b) ensure that there is no smoking in any Vehicle;

(c) ensure that no damage occurs to the Vehicle.

4 General

(a) All Vehicles are subject to availability and may be subject to change without prior notice. Whilst every endeavour will be made to supply the make and type of Vehicle, the Lessor/Owner cannot bind itself to do so, as circumstances beyond its control may prevent this. Images shown are intended as a guide only. Actual Vehicle colour and/or specifications may vary subject to availability. Whilst every endeavour will be made to supply the make and type of Vehicle, the Lessor/Owner cannot bind itself to do so, as circumstances beyond its control may prevent this.

(b) All prices are subject to change without prior notification.

(c) Hiring/driving may be postponed in extreme weather conditions (e.g. strong winds, snow, ice or flooding, etc.) which could potentially make driving the Vehicles dangerous. Please contact the Lessor/Owner for confirmation if relevant.

(d) It is the Hirer's responsibility to ensure that the route to, and the venue have adequate access for your desired choice of Vehicle.

(e) The Lessor/Owner cannot be held responsible for there being no access for the Vehicle to the venue.

(f) The Lessor/Owner cannot be held responsible for delays such as roadworks, accidents or parking restrictions.

(g) Liability is limited to a refund of the hire charge. No consequential loss liability will be covered.

(h) Smoking - Smoking is strictly not permitted in any of the Vehicles. Any smoking will incur a minimum charge of £500 excluding VAT

(i) Cigarette Burns - Any cigarette burns will incur a minimum charge of £1000 excluding VAT.

(j) General Interior Condition - If the company deems the interior of the Vehicle unacceptable in condition/cleanliness there will be a minimum charge of £500 excluding VAT.

(k) The Lessor/Owner shall not be liable for any delay or other failure to perform the whole or any part of the Hire Agreement resulting from any cause whatsoever beyond the Lessor's/Owner's control existing at the date of the Hire Agreement or arising thereafter including but not limited to fire, explosion, breakdown or failure of plant or machinery, lack or failure of transportation facilities, supply of labour, materials, power or supplies, strike, lockout or labour dispute (whether or not at the Lessor's/Owner's operational office or showroom), illness, epidemic, flood, drought, war, civil commotion, or restriction of any authority or governmental agency and the time for performance shall be extended by the period of any such delay.

This agreement does not affect your statutory rights as a consumer. If you are a consumer any Vehicles we supply must be of satisfactory quality, be fit for their purpose, and any service we provide must be carried out to a reasonable standard.

